

## Quality Policy

The Management of TINCOMIL, Lda., aware of the strategic relevance that its customers have for the life of the company, through the products it manufactures and the services it provides, established its Quality Policy based on the following principles:

- Satisfaction of clients' needs, corresponding to their expectations;
- Compliance with the contractual, legal and regulatory requirements applicable to its activity;
- Continuous improvement of the manufactured products, the services provided and the effectiveness of the quality management system implemented.

Management encourages all employees to apply these principles within the scope of their responsibilities and duties.

Elvas, 21 September 2011

The Managing Director



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